

How to activate FortiToken Mobile Trial

To activate FortiToken Mobile Trial in your Android/iPhone/iPad device that is included in each FortiGate unit, complete the following steps:

For the FortiGate administrator

1) Verify the FortiGate unit has a messaging service enabled. It is required to have at least one of SMTP or SMS server.

1.1) In GUI of FortiGate, go to System > Config > Advanced or System > Advance.

1.2) Configure an SMTP server.

1.2.1) Enable authentication if it is required by your server to send email messages.

1.3) Configure SMS server if you have one.

2) Add a user using the wizard, or edit an existing one (step 2.3)

2.1) If added a new one, you must set the email address associated with this user or SMS phone number if you have configured an SMS server in step 3

2.2) You must enable the "Two-factor Authentication" checkbox.

2.3) Select the FortiToken mobile License you want to assign to this user.

2.4) If you are editing an existing user on 5.2.x, you have to press the "Send Activation Code" button next to the token field.

3) If the SMTP or SMS server are configured fine, the user will receive an activation code. (16 alphanumeric digits)

For the end user

1) Open the app for "FortiToken Mobile" in your smartphone.

2) Open the email (the one in which the code was sent out).

3) Either (a) Open the attached graphic of the QR code in the email and point the mobile device at the image. (The graphic is only included in the email activation mode, not SMS).

Or (b) Select "Enter Manually", select as a Fortinet account and enter the 16 character activation code from the email/SMS.