Renew Services Online

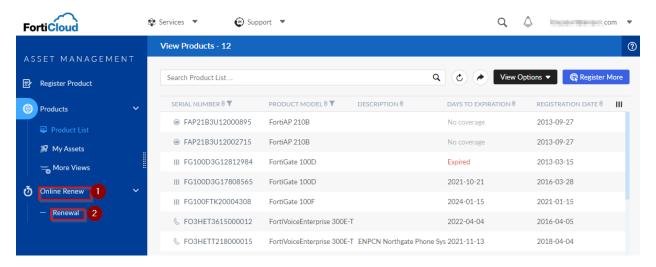
Expired or expiring services can be renewed at Fortinet on-line renewal store.

Note: This online renewal option is available **ONLY** for customers in **United States** and **Canada** with accounts having less than 50 units.

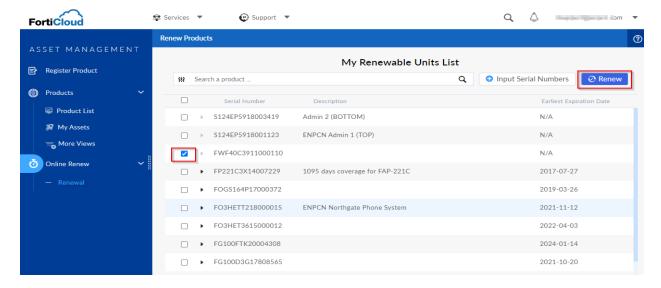
Online renewal can be done only for the Hardware devices and not for VM.

Note: This can only be completed by the master user. Sub accounts do not have the access to do online service renewals.

- 1. Login to https://support.fortinet.comwith your account ID/email and password
 - Account ID/Email must be the same full email address where the product is currently registered to.
 - Renewals can be done using the Master Account user ID only.
 - Click on Online Renew

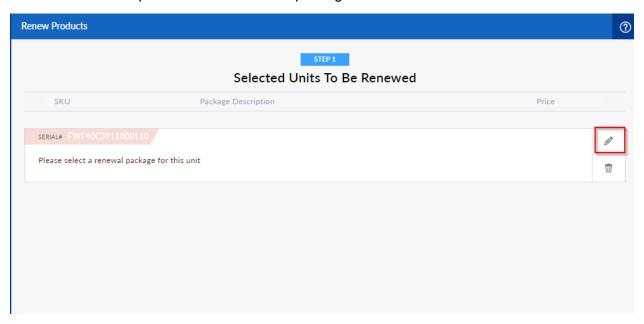


Select the Serial number and then click on Renew

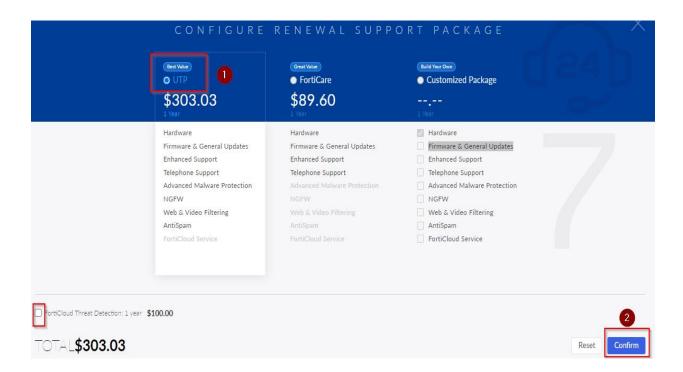




Click on the pencil icon to select the package.



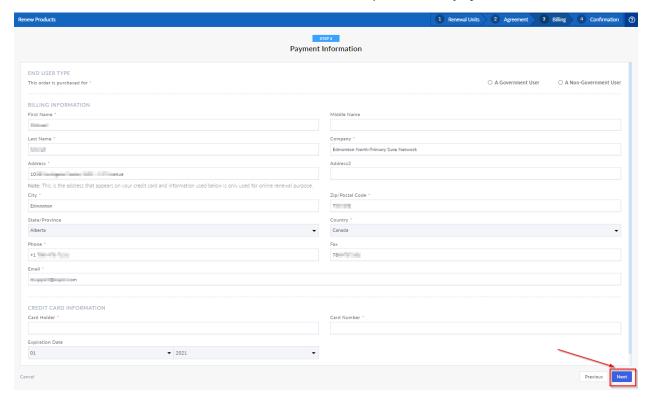
- Select the **Package** or click on **Customized Package** to choose individual services.
- Select the FortiCloud Thread Detection, if required and then click on Confirm



Accept the agreement and click on Next



Enter the information and credit card details to process the payment



 You will see the order summary once the renewal is completed. You can track the same order in order summary under RENEWAL.

