

Renew Services Online

Expired or expiring services can be renewed at Fortinet on-line renewal store.

Note: This online renewal option is available **ONLY** for customers in **United States and Canada** with accounts having less than 50 units.

Online renewal can be done only for the Hardware devices and not for VM.

Note: This can only be completed by the master user. Sub accounts do not have the access to do online service renewals.

1. Login to <https://support.fortinet.com> with your account ID/email and password

- Account ID/Email must be the same full email address where the product is currently registered to.
- Renewals can be done using the **Master Account** user ID only.
- Click on **Online Renew**

View Products - 12

Search Product List ...

SERIAL NUMBER	PRODUCT MODEL	DESCRIPTION	DAYS TO EXPIRATION	REGISTRATION DATE
FAP21B3U12000895	FortiAP 210B		No coverage	2013-09-27
FAP21B3U12002715	FortiAP 210B		No coverage	2013-09-27
FG100D3G12812984	FortiGate 100D		Expired	2013-03-15
FG100D3G17808565	FortiGate 100D		2021-10-21	2016-03-28
FG100FTK20004308	FortiGate 100F		2024-01-15	2021-01-15
FO3HET3615000012	FortiVoiceEnterprise 300E-T		2022-04-04	2016-04-05
FO3HETT218000015	FortiVoiceEnterprise 300E-T ENPCN Northgate Phone Sys	2021-11-13		2018-04-04

- Select the Serial number and then click on **Renew**

Renew Products

My Renewable Units List

Search a product ...



Serial Number	Description	Earliest Expiration Date
S124EP5918003419	Admin 2 (BOTTOM)	N/A
S124EP5918001123	ENPCN Admin 1 (TOP)	N/A
FWF40C3911000110		N/A
FP221C3X14007229	1095 days coverage for FAP-221C	2017-07-27
FOGS164P17000372		2019-03-26
FO3HETT218000015	ENPCN Northgate Phone System	2021-11-12
FO3HET3615000012		2022-04-03
FG100FTK20004308		2024-01-14
FG100D3G17808565		2021-10-20

- Click on the pencil icon to select the package.

Renew Products ?

STEP 1

Selected Units To Be Renewed

SKU	Package Description	Price
SERIAL# FWF40C3911000110	Please select a renewal package for this unit	 

- Select the **Package** or click on **Customized Package** to choose individual services.
- Select the FortiCloud Thread Detection, if required and then click on *Confirm*

CONFIGURE RENEWAL SUPPORT PACKAGE

Best Value

UTP 1

\$303.03

1 Year

- Hardware
- Firmware & General Updates
- Enhanced Support
- Telephone Support
- Advanced Malware Protection
- NGFW
- Web & Video Filtering
- AntiSpam
- FortiCloud Service

Great Value

FortiCare

\$89.60

1 Year

- Hardware
- Firmware & General Updates
- Enhanced Support
- Telephone Support
- Advanced Malware Protection
- NGFW
- Web & Video Filtering
- AntiSpam
- FortiCloud Service

Build Your Own

Customized Package

--.--

1 Year

- Hardware
- Firmware & General Updates
- Enhanced Support
- Telephone Support
- Advanced Malware Protection
- NGFW
- Web & Video Filtering
- AntiSpam
- FortiCloud Service

FortiCloud Threat Detection: 1 year \$100.00

TOTAL \$303.03

2

- Accept the agreement and click on **Next**

Renew Products

1 Renewal Units 2 Agreement 3 Billing 4 Confirmation

STEP 2

Fortinet Product Registration Agreement

Fortinet Service Terms & Conditions

For FortiCare, FortiGuard and other Fortinet Service Offerings

THESE TERMS AND CONDITIONS APPLY TO THE PROVISION OF SERVICES BY FORTINET AND EXCLUSIVELY GOVERN THE LEGAL RELATIONSHIP BETWEEN YOU (THE "CUSTOMER") AND FORTINET. IT SETS FORTH THE LEGALLY BINDING RIGHTS AND OBLIGATIONS OF THE CUSTOMER IN RELATION TO FORTICARE SUPPORT OR FORTIGUARD SUBSCRIPTION SERVICES OR OTHER FORTINET SERVICE OFFERINGS. THE CUSTOMER CONSENTS TO BE BOUND BY THESE TERMS AND CONDITIONS (THE "AGREEMENT"). THE CUSTOMER REPRESENTS THAT IT IS A SOPHISTICATED ENTITY, THAT HAS READ AND UNDERSTANDS THIS AGREEMENT AND HAS HAD SUFFICIENT OPPORTUNITY TO CONSULT WITH COUNSEL BEFORE AGREEING TO THE TERMS HEREIN. IF THE CUSTOMER DOES NOT AGREE TO THE TERMS, THE CUSTOMER SHOULD NOT ACCEPT THE AGREEMENT AND SHOULD CONTACT LEGAL@FORTINET.COM TO REQUEST CHANGES TO THE AGREEMENT. THE CUSTOMER AGREES THAT ANY OF THE FOLLOWING ACTIONS BY CUSTOMER REPRESENTATIVES REPRESENT THE CUSTOMER'S AUTHORIZED CONSENT TO BE BOUND BY THIS AGREEMENT: (I) RECEIVING, DOWNLOADING, DEPLOYING OR USING ANY SOFTWARE PROVIDED IN CONNECTION WITH FORTINET SERVICES, (II) RECEIVING, CONFIGURING, LOGGING IN, REGISTERING OR OTHERWISE USING OR BENEFITTING FROM THE SERVICES, OR (III) BY CLICKING ON THE "ACCEPT" BUTTON UPON REGISTRATION (ANY OF (I), (II), OR (III) SHALL CONSTITUTE "ACCEPTANCE" BY CUSTOMER). THE CUSTOMER HEREBY ACKNOWLEDGES AND AGREES THAT THE PERSON ENGAGING IN (I), (II), AND/OR (III) IS AUTHORIZED TO BIND THE CUSTOMER TO THE

I have read, understood and accepted the contract stated above

Cancel Previous Next

- Enter the information and **credit card** details to process the **payment**

Renew Products

1 Renewal Units 2 Agreement 3 Billing 4 Confirmation

STEP 3

Payment Information

END USER TYPE

This order is purchased for *

A Government User A Non-Government User

BILLING INFORMATION

First Name *

Middle Name

Last Name *

Company *

Edmonton North-Primary Care Network

Address *

Address2

10111 101st Avenue S.E. 10111 Avenue

Note: This is the address that appears on your credit card and information used below is only used for online renewal purpose.

City *

Edmonton

Zip/Postal Code *

T1J 0A8

State/Province

Alberta

Country *

Canada

Phone *

+1 780 495 7324

Fax

780 495 7324

Email *

rhin@edmonton.ca

CREDIT CARD INFORMATION

Card Holder *

Card Number *

Expiration Date

01 2021

Cancel Previous Next

- You will see the order summary once the renewal is completed. You can track the same order in order summary under **RENEWAL**.