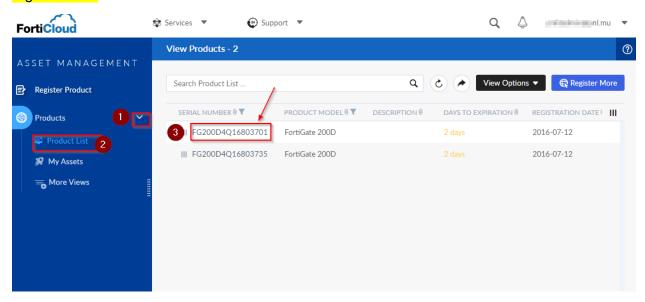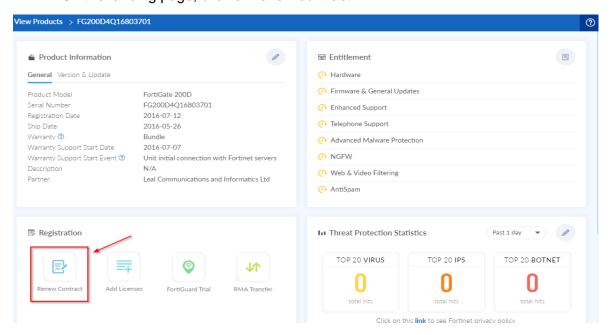## **Add/Renew a Support Contract**

All Support Contracts must be registered within 12 months from the date such Support Contract was originally shipped from Fortinet to its distributor. Use the following steps to add or renew a service contract against the applicable appliance.

- Login to https://support.fortinet.com with your account ID/email and password
- Click on Product list and click on the serial number on which you want to add /renew a contract

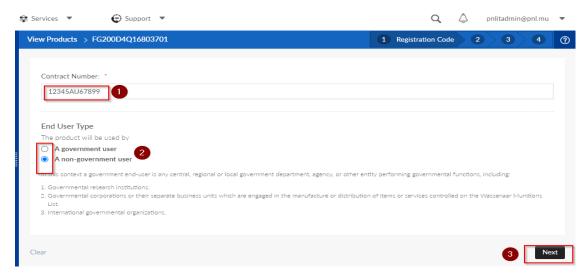Note: Account ID/Email must be the same full email address where the product is currently registered to.

- On the landing page, click on renew contract.

- Enter the contract registration code
- Select the end user type and click on next

- Read and accept the product registration agreement, click "*Next*"

- Verify the service contract entitlement – support type, support level, activation and expiration dates are correct before completing the registration.
- Check the box to accept the terms and click "Confirm" to complete the *registration.*

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