Renew Services Online

Expired or expiring services can be renewed at the Fortinet Online renewal store.

Note: This online renewal option is available **ONLY** for **Non-government** customers in **United States** and **Canada** with accounts having less than 50 units.

Online renewal can be done only for the Hardware devices and not for VM.

This can only be completed by the **Master user**. Sub accounts do not have access to online service renewals.

Account ID/Email must be the same full email address where the product is currently registered to.

- 1. Login to <u>https://support.fortinet.com</u> with your account ID/email and password
- 2. Select Online Renew



3. Select the Serial number and Renew



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4. Declare if you are a non-government user and select *Confirm*

	Renew Products	
		My Renewable Units List
~	<u>Cancel</u>	Non-Government User Declaration Please be aware that "online renewal" is for non-government users only. If you are a government customer, please contact your Fortinet reseller for renewal or contact Fortinet at renewals@fortinet.com. I am NOT a government user.

5. Select *Next* if you would like to renew the existing package. If not, click on the pencil (edit) icon to change the package.

Renew Products			0
	STEP 1		
	Renewal Options		
SKU	Package Description	Price	
SERIAL# FGT50E3U16			Ø
► FC-10-0050E-950-02-12	FortiGate-50E 1 Year Unified Threat Protection (UTP) (IPS, Advanced Malware Protection, Application Control, URL, DNS & Video Filtering, Antispam Service, and FortiCare Premium)	\$495.00	Ū
*: As per applicable term continuo	us coverage for subscription services is required. The start date of your renewal has been set to eliminate any gaps in the subscription service.		
Cancel			Next

- 6. Select the **Package** or click on **Customized Package** to choose individual services.
- 7. Select the 'FortiCloud Thread Detection', if required, and then *Confirm*

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\$495.00	Elite Bundle \$177.00	• FortiCare \$142.00	• Enterprise Bundle \$601.00	Customized Package	
Hardware	Hardware	Hardware	Hardware	Hardware	-
Firmware & General Updates	Firmware & General Updates	Firmware & General Updates	Firmware & General Updates	Firmware & General Updates	
Enhanced Support	Enhanced Support	Enhanced Support	Enhanced Support	Enhanced Support	
Telephone Support	Telephone Support	Telephone Support	Telephone Support	Telephone Support	
Advanced Malware Protection			Advanced Malware Protection	Advanced Malware Protection	
NGFW			NGEW		
Antiferen			Antifarm	type & video Filtering	
Antispam			Antispam	Antispam Industrial Security Service	
			Control Conden	Industrial Security Service FortiCloud Service	
				FortiGuard IOC	
			FortiConverter Service	FortiConverter Service	
			Security Rating Update	Security Rating Update	
			SD-WAN Monitoring	SD-WAN Monitoring	
	Elite Service			Elite Service	
				FortiAnalyzer Security Automation	
				FortiAnalyzer Cloud	
				SOC asS	

8. Read and accept the agreement and select Next

Renew Products	1 Renewal Options 2 Agreement 3 Confirm My Order
ST	EP 2
Agree	ement
Fortinet Service Terms & Conditions	
For FortiCare, FortiGuard and other Fortinet Service Offerings	
THESE TERMS AND CONDITIONS APPLY TO THE PROVISION OF SERVICES BY FORTINET AND EXCLUSIVELY GOVER BINDING RIGHTS AND OBLIGATIONS OF THE CUSTOMER IN RELATION TO FORTICARE SUPPORT OR PORTIGUARED BY THESE TERMS AND CONDITIONS (THE "AGREEMENT"). THE CUSTOMER REPRESENTS THAT IT IS A SOPHISTICAT TO CONSULT WITH COUNSEL BEFORE AGREEING TO THE TERMS HEREIN. IF THE CUSTOMER DOES NOT AGREE TO LEGAL@FORTINET.COM TO REQUEST CHANGES TO THE AGREEMENT. THE CUSTOMER AGREES THAT TO TO REDUDD BY THIS AGREEMENT. (IN RECEIVING, DOWNLOADING, DEPLOVING OR VISING ANY SOFTWARE PRO' OTHERWISE USING OR BENEFITTING FROM THE SERVICES, OR (III) BY CLICKING ON THE "ACCEPT" BUTTON UPON HEREBY ACKNULLDGES AND AGREES THAT THE PERSON ENGAGING IN (I), (II), AND/OR (III) IS AUTHORIZED TO E IF CUSTOMER IS USING AN AUTORREGISTRATION TOOL OR HAS ENGAGED A FORTIPARTNER OR FORTINET TO REG UNITS REGISTERED USING SUCH TOOL SHALL BE SUBJECT TO THIS AGREEMENT.	AN THE LEGAL RELATIONSHIP BETWEEN YOU (THE "CUSTOMER") AND FORTINET. IT SETS FORTH THE LEGALLY 5 SUBSCRIPTION SERVICES OR OTHER FORTINE'S ERVICE OFFERINGS. THE CUSTOMER CONSENTS TO BE BOUND TED ENTITY. THAT HAS RED AND UNDERSTANDS THIS AGREEMENT AND HAS HAD SUFFICIENT OPPORTUNITY O THE TERMS, THE CUSTOMER SHOULD NOT ACCEPT THE AGREEMENT AND HAS HAD SUFFICIENT OPPORTUNITY TO THE TERMS, THE CUSTOMER SHOULD NOT ACCEPT THE AGREEMENT AND HAS HAD SUFFICIENT OPPORTUNITY OTHE TERMS, THE CUSTOMER REPRESENTATIVES REPRESENT THE CUSTOMER'S AUTHORIZED CONSENT STUDED IN CONNECTION WITH FORTINET SERVICES, (II) RECEIVING, CONFIGURING, LOGGING IN, REGISTERING OR IN REGISTRATION (ANY OF (I), (II), OR (III) SHALL CONSTITUTE "ACCEPTANCE" BY CUSTOMER). THE CUSTOMER BIND THE CUSTOMER TO THE TERMS HEREIN. FOR CLARITY, NOTWITHSTANDING ANYTHING TO THE CONTRARY, SISTER THE SERVICE CONTRACT ON ITS BEHALF, CUSTOMER ACKNOWLEDGES AND AGREES THAT ANY AND ALL
Services are available independently or in connection with the purchase of Fortinet's commercial networking products an and licensed to Customer pursuant to Fortinet's End User License Agreement ("EULA"), which EULA is available at https:/	nd related equipment, including Hardware products with embedded Software, and stand-alone Software products sold ://www.fortinet.com/content/dam/fortinet/assets/legal/EULA.pdf, and Customer hereby agrees to the terms of the EULA.
This Agreement constitutes a legal agreement between the parties with respect to FortiCare and FortiGuard Subscription whether written or oral. Notwithstanding anything to the contrary, Fortinet is only bound by, and Customer is only entitl are contractually binding on Fortinet pursuant to the terms herein	n services or other Services, and shall supersede all prior representations, discussions, negotiations and agreements, tied to, services pursuant to official service descriptions that are authorized by Fortinet pursuant to this Agreement and
1. DEFINITIONS	
1.1. "Active Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer pursuant to a Service Coverage Level" means the level of Technical Support as purchased by Customer purchased by Customer purchased by Customer pur	rvice Contract and defined in the applicable service description.
1.2 "Customer" means any entity or nerson that has nurchased a Service Contract for use within their husiness and or	not for further sale
I have read, understood and accepted the contract stated above	
Cancel	Previous Next
 LEGAL@FORTINET.COM TO REQUEST CHANGES TO THE AGREEMENT. THE CUSTOMER AGREES THAT ANY OF THE TO BE BOUND BY THIS AGREEMENT. (IN RECEIVING, DOWINLODING, DEPUVING OR VISING ANY SOFTWARE PROV OTHERWISE USING OR BENEFITTING FROM THE SERVICES, OR (III) BY CLICKING ON THE "ACCEPT" BUTTON UPON HEREBY ACKNOWLEDGES AND AGREEST THAT THE PERSON ENCACING IN (III) ANYO (III) IS AUTHORIZED TO IF CUSTOMER IS USING AN AUTOREGISTRATION TOOL OR HAS ENGAGED A FORTIPARTNER OR FORTINET TO REGI UNITS REGISTERED USING SUCH TOOL SHALL BE SUBJECT TO THIS AGREEMENT. Services are available independently or in connection with the purchase of Fortines's commercial networking products an and licensed to Customer pursuant to Fortine's End User License Agreement ("EULA"), which EULA is available at https:// This Agreement constitutes a legal agreement between the parties with respect to FortiCare and FortiGuard Subscription whether written or oral. Notwithstanding anything to the contrary, Fortinet is only bound by, and Customer is only entit are contractually binding on Fortinet pursuant to o Them sherein DEFINITIONS *Active Service Coverage Levelf means the level of Technical Support as purchased by Customer pursuant to a Ser *Customer"means any entity or present has nurchased a Service Contract for use within their business and and Inave read, understood and accepted the contract stated above Cancel 	FOLLOWING ACTIONS BY CUSTOMER REPRESENTATIVES REPRESENT THE CUSTOMER'S AUTHORIZED CONSIGN VIDED IN CONNECTION WITH FORTINET SERVICES, (II) RECEIVING, CONFIGURING, LOGGING IN, REGISTERING OR N REGISTRATION (ANY OF (I), (II), OR (III) SHALL CONSTITUTE "ACCEPTANCE" BY CUSTOMER, THE CUSTOMER TO THE TERMS HEREIN: FOR CLARITY, NOTWITHSTANDING AWTHING TO THE CONTRARY, SISTER THE SERVICE CONTRACT ON ITS BEHALF, CUSTOMER ACKNOWLEDGES AND AGREES THAT ANY AND ALL and related equipment, including Hardware products with embedded Software, and stand-alone Software products sold ://www.fortinet.com/content/dam/fortinet/assets/lega/EULA.pdf, and Customer hereby agrees to the terms of the EULA. n services or other Services, and shall supersede all prior representations, discussions, negotiations and agreements, tied to, services pursuant to official service descriptions that are authorized by Fortinet pursuant to this Agreement and rvice Contract and defined in the applicable service description. and for further sale

9. Enter the information and *credit card* details to process the payment and select *Submit My Order*

The order page shows icons of the supported credit cards (VISA, MasterCard, DISCOVER, AMEX).

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Renew Products						
		Confirm	TEP 3 My Order			
ORDER SUMMARY				SUBTOTAL TAX TOTAL		\$0.00 \$ \$
sku	QTY	PRICE TAX TOTAL				7
FC-10-0061E-950-02-12 FortiGate-61E 1 Year Unified Threat Protection (UTP) (IPS, Advanced Malware Protection, Application Control, Web & Video Filtering, Antiras Secure and FortiCare Previum)	1	\$55:.50 \$7 1.03 \$6 33		VISA Response Disco	VER AMERICAN EXPRESS	
Autopani dei nice, anu rotseare Premiuny				*Name on Card		
				* Card Number		
				* MM/YY	* CVV	
				Cancel	Previous	Submit My Order

10. The Master account user will see the order summary once the renewal is completed. The user can track the same under *Purchase History*.

FortiCloud	🈂 Se	rvices 🔻	😧 Support 🔻			Q	۵		m 🔻
	P	Purchase History							?
ASSET MANAGEMENT				Durch	a History				
🕋 Dashboard				Furcha					
A products	5	Process ID	Total Amount	Status	Created	Invoice		Contract Letter	
() Houses	í.	168	\$405.83	Contracts Fulfilled	2021-12-14	View Dov	nload	Download	
0 Online Renew	~								
— Renewal									
 Purchase History 									

The Online renewal option is only for non-government users.

Government users have to contact their Fortinet Partner/ reseller for renewal (or) contact Fortinet at renewals@fortinet.com