

Add/Renew a Support Contract

All Support Contracts must be registered within 12 months from the date such Support Contract was originally shipped from Fortinet to its distributor. Use the following steps to add or renew a service contract against the applicable appliance.

- Login to <https://support.fortinet.com> with your account ID/email and password
- Click on Product list and click on the serial number on which you want to add /renew a contract

Note: Account ID/Email must be the same full email address where the product is currently registered to.

FortiCloud Services Support nl.mu

ASSET MANAGEMENT

Register Product

Products

Product List

My Assets

More Views

View Products - 2

Search Product List ...

View Options Register More

SERIAL NUMBER	PRODUCT MODEL	DESCRIPTION	DAYS TO EXPIRATION	REGISTRATION DATE
FG200D4Q16803701	FortiGate 200D		2 days	2016-07-12
FG200D4Q16803735	FortiGate 200D		2 days	2016-07-12

- On the landing page, click on renew contract.

View Products > FG200D4Q16803701

Product Information

General Version & Update

Product Model FortiGate 200D

Serial Number FG200D4Q16803701

Registration Date 2016-07-12

Ship Date 2016-05-26

Warranty Bundle

Warranty Support Start Date 2016-07-07

Warranty Support Start Event Unit initial connection with Fortinet servers

Description N/A

Partner Leal Communications and Informatics Ltd

Entitlement

- Hardware
- Firmware & General Updates
- Enhanced Support
- Telephone Support
- Advanced Malware Protection
- NGFW
- Web & Video Filtering
- AntiSpam

Registration

Renew Contract

Add Licenses

FortiGuard Trial

RMA Transfer

Threat Protection Statistics

Past 1 day

TOP 20 VIRUS

0 total hits

TOP 20 IPS

0 total hits

TOP 20 BOTNET

0 total hits

Click on this link to see Fortinet privacy policy.

- Enter the contract registration code
- Select the end user type and click on next

Services Support pnlitadmin@pnl.mu

View Products > FG200D4Q16803701 1 Registration Code 2 3 4 ?

Contract Number: *

12345AU67899 1

End User Type

The product will be used by

A government user 2

A non-government user

In this context a government end-user is any central, regional or local government department, agency, or other entity performing governmental functions, including:

1. Governmental research institutions.
2. Governmental corporations or their separate business units which are engaged in the manufacture or distribution of items or services controlled on the Wassenaar Munitions List.
3. International governmental organizations.

Clear 3 Next

- Read and accept the product registration agreement, click “*Next*”

Renew Contract

Fortinet Product Registration Agreement

FortiCare/FortiGuard Service Contract

THIS IS A LEGALLY BINDING AGREEMENT BETWEEN YOU, THE CUSTOMER, AND FORTINET. BEFORE YOU CONTINUE WITH REGISTRATION OF YOUR FORTICARE OR FORTIGUARD SERVICE CONTRACT (THE "SERVICES CONTRACT") CAREFULLY READ THE TERMS AND CONDITIONS OF THIS AGREEMENT. BY CLICKING ON THE "ACCEPT" BUTTON, YOU, AS AN AUTHORIZED REPRESENTATIVE ON BEHALF OF CUSTOMER, CONSENT TO BE BOUND BY AND BECOME A PARTY TO THIS AGREEMENT ("AGREEMENT") AND YOU REPRESENT THAT YOU HAVE READ AND UNDERSTAND THIS AGREEMENT AND HAVE HAD SUFFICIENT OPPORTUNITY TO CONSULT WITH COUNSEL, PRIOR TO AGREEING TO THE TERMS HEREIN AND SUBMITTING YOUR REGISTRATION. IF YOU HAVE ANY QUESTIONS OR CONCERNS, OR DESIRE TO SUGGEST ANY MODIFICATIONS TO THIS AGREEMENT, PLEASE CONTACT THE LOCAL FORTINET SALES REPRESENTATIVE TO BE REFERRED TO FORTINET LEGAL. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, DO NOT CONTINUE WITH THE REGISTRATION PROCESS.

The parties to this agreement are Customer and, effective January 1, 2013, either (i) where Customer is located within the Americas, Fortinet, Inc., or (ii) where Customer is located outside of the Americas, Fortinet Singapore Private Limited (each referred to herein as "Fortinet"). The effective date of this Agreement shall commence upon Customer's acceptance of this Agreement. Service Contracts are available for Fortinet's commercial networking products and related equipment, including hardware

I have read, understood and accepted the contract stated above

- Verify the service contract entitlement – support type, support level, activation and expiration dates are correct before completing the registration.
- Check the box to accept the terms and click “*Confirm*” to complete the *registration*.